



Hershey's Lab Workshop Frequently Asked Questions

Q: What is a Hershey's Lab workshop?

A: A Hershey's Lab workshop is a private Hershey's Lab experience for your students and adult chaperones. Workshops use Hershey's products to explore various scientific principles. Hands-on explorations give students a STEAM (science, technology, engineering, arts and math) experience that is unique to the Amazeum. The workshop can be added onto your Unfield Trip reservation.

Q: What workshops are available for my grade level?

A: *Flavor Scientist* workshop is available for 1st-6th grade. Deliciously scientific things are bound to happen when melted chocolate cools into a solid. Come learn how chocolate is made, use your senses and test different ingredients. It sure is tough to be a Flavor Scientist!

Jolly Density workshop is available for 4th-8th grade Unfield Trips. Get out your cylinders, hammers and Jolly Ranchers, because it's time to explore density like a Hershey's scientist. Experimenting with density has never been so colorful and sweet!

Our Reservations Specialist will help you select the workshop that works the best for your visit.

Q: Do we get to make chocolate in the Hershey's Lab workshop?

A: The Hershey's Lab celebrates Hershey's many sweet confections from Jolly Ranchers to Twizzlers to chocolate. The *Flavor Scientist* workshop investigates states of matter and our senses using milk chocolate. The *Jolly Density* workshop explores density using Jolly Ranchers. Although students have the opportunity to learn how chocolate is made, the actual process of making chocolate is an extensive endeavor that is not possible to recreate in the Hershey's Lab.

Q: Do I have to make a reservation for my class to visit the Hershey's Lab during their Amazeum Unfield Trip?

A: Yes! Please reserve the Hershey's Lab workshop when you reserve an Unfield Trip. Reservations should be made a minimum of 2 weeks prior to date of visit.

Q: How do I reserve a Hershey's Lab workshop during my school's Unfield Trip?

A: You can contact Dawn Broadbent, the Reservations Specialist, at the Amazeum Monday through Friday from 9:00 to 2:00 by phone 479-268-4542 or email reservations@amazeum.org. We recommend making your Hershey's Lab workshop reservation at the same time you reserve your Unfield Trip because there are limited workshops available.

Q: How long does a Hershey's Lab workshop last?

A: Each workshop lasts approximately 45 minutes.

Q: How many students can attend one Hershey's Lab workshop?

A: The Hershey's Lab can accommodate a maximum of 30 students with a ratio of 1 adult chaperone to 10 students (maximum of 6 total adults in the Hershey's Lab).

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Q: What is the fee for a Hershey's Lab workshop?

A: The fee is \$60 per Hershey's Lab workshop session. Payment is due in full upon arrival to the Amazeum for your Unfield Trip. Workshop fees are not included in sponsored admission.

Q: When are the Hershey's Lab workshops offered each week?

A: Workshops are only offered on Wednesday, Thursday, and Friday at 9:30am, 10:30am, 11:30am, and/or 12:30pm. Our Reservations Specialist will help you select the workshop time that works the best for your visit.

Q: If my students are members or if I bring less than 30 kids, do I get a discount?

A: The workshop fee is a flat fee per session regardless of the number of attendees, therefore membership and lower attendance does not affect the price of the workshop.

Q: What if my school group is running late and misses our first workshop time slot?

A: If you are a bit late but still arrive within your 45-minute time slot, Amazeum educators will welcome you into the Hershey's Lab and adjust the workshop activities to fit into the remainder of your 45 minute time-slot. However, if you arrive during the next time-slot, we must honor other reservations.

Q: How many workshop sessions can I reserve?

A: Reservations are made on a first come, first served basis based upon the number of students attending your Unfield Trip.

Q: Are the workshops different from one time-slot to another?

A: In order to provide a high quality experience and to maximize the number of students that can experience the Hershey's Lab workshops, the workshop topic remains the same all day. Our Reservations Specialist will assist you in reserving an Unfield Trip and Hershey's Lab workshop that meets your needs.

Q: What is your cancellation policy?

A: If you cannot make your reserved Unfield Trip date, please cancel at least 14 days in advance. Submit cancellations to our Reservation Specialist via phone at 479-268-4542 or email. Please include your contact information, organization name, and the date of group visit you are canceling. If you cancel within 14 days of your visit, the Amazeum reserves the right to charge a \$25 cancellation fee. No call/no shows may be unable to reschedule with Amazeum for a full year.

Q: Can I book the Hershey's Lab workshop without reserving an Unfield Trip?

A: The Hershey's Lab workshops are exclusively reserved as an add-on to an Unfield Trip visits.

Q: Is the Hershey's Lab a nut free area?

A: We do not use products that contain nuts in the Hershey's Lab, however the product may have been processed on equipment that also processes nuts.

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Q: Are these workshops open to homeschool groups?

A: Yes! These workshops are open to any school or homeschool that reserves an Unfield Trip. Please note that the maximum capacity of 30 students and 6 adults per workshop session still applies.

Q: Instead of reserving a private Hershey's Lab workshop, can my school group simply get tickets from Guest Services?

A: Hershey's Lab tickets that are available at Guest Services are reserved for our general guests. These tickets are not available for Unfield Trips. The Amazeum Education team has created the unique Hershey's Lab workshops to align with educational standards. If you are interested in your students experiencing the Hershey's Lab during your Unfield Trip, you will need to add on the workshop to your Unfield Trip reservation.