



## Amazeum Camps Frequently Asked Questions

**Q: What ages are allowed to attend Amazeum camp at the Scott Family Amazeum?**

**A:** The ages allowed for each camp are listed in the camp description. Generally, camps are for ages 6- 11.

**Q: What will campers do during an Amazeum camp?**

**A:** During an Amazeum camp, children will spend the day experiencing what a school break feels like Amazeum-style! Camp will combine playing on the exhibit floor/playscape and hands-on STEAM activities designed especially for our campers!

**Q: Will face coverings be required for camps?**

**A:** Amazeum is updating our COVID protocols to reflect the most recent CDC updates. We will be closely monitoring the CDC's new Community Level Tool to aid in determining our face covering policy for programs. When Benton and Washington counties are in the green zones, no face coverings are required. Masks will be required if the status of Benton and Washington counties changes to red. Our top priority is always the safety and health of the pre-teens and the Amazeum team.

**Current Status:** Green Zone for Benton and Washington Counties – Face coverings are optional for campers. If you are experiencing symptoms, test positive or been exposed to someone with COVID-19, please don't attend the program.

**Q: What will drop off and pick up look like?**

**A:** Drop off and pick up will be curbside outside the Amazeum's main entrance.

**Drop Off:** an Amazeum educator will meet you at your car with the sign-in sheet (no ID necessary). Please arrive no earlier than 10 minutes before the program begins. If you arrive more than 10 minutes late for drop-off, you will need to park and escort your child to the admissions kiosk in the Amazeum.

**Pick Up:** an Amazeum educator will meet you at your car to check your photo ID and have you sign out your kids. Kids will be waiting with Amazeum educators in the playscape until an Amazeum educator escorts your kids to the car.

**Q: We are early birds at our house. Is it okay if we arrive early for the camp?**

**A:** Amazeum camps will begin promptly at the start time listed in the program description. Please arrive on time but no earlier than 10 minutes prior to the listed start time.

**Q: Is there a discount for Amazeum members?**

**A:** Yes! Amazeum members enjoy a discount on Amazeum camp registration and early access to registration.

**Q: How do I sign up for an Amazeum camp?**

**A:** You can sign up for the camp online through the Amazeum website. In the 'Programs' menu, select 'Camps' and follow the registration link to complete your registration and payment.

**Q: Will I receive a confirmation of my registration?**

**A:** Yes, the Amazeum will send you an email confirming your online registration. Please check your spam folder and inbox for the email confirmation.

**Q: Do I need to sign my camper in and out?**

**A:** Yes, we require that an adult must escort their camper in and out each day. Only those who have been designated to sign out the camper may do so. Campers may not leave the Amazeum until a designated adult signs them out and provides ID. Your child's safety is our top priority; therefore, Amazeum educators strictly enforce Amazeum sign-in and sign-out procedures. **Only adults identified on the registration form as authorized to pick up will be allowed to pick up your child.** Please contact the Educational Programs Manager if you need to add or change an adult name. **Adults picking up children will need to present photo identification.**

**Q: How do you recommend children dress for an Amazeum camp?**

**A:** Dress for fun, physical and potentially messy play. Closed toed shoes are recommended.

**Q: Should I pack a lunch for my camper to enjoy during Amazeum camp?**

**A:** Yes! Participants are encouraged to bring a sack lunch, drink and/or water bottle, labeled with the child's name. Participants should also bring two snacks each day to keep energy up, one for the morning and one for the afternoon. Please bring **nut-free foods** due to potential allergies. The Amazeum will not provide lunch or snacks. Microwave and vending machines are not available. A refrigerator is available as needed.

**Q: Who are the educators of Amazeum camps?**

**A:** The Amazeum education team consists of highly qualified and trained Programs Educators. These Programs Educators work closely with our Educational Programs Manager and Youth Engagement Manager to design and facilitate experiences that are engaging, unique, developmentally appropriate and fun. An Amazeum education team member will be actively present at all times during the camp.

**Q: Can I attend an Amazeum camp with my child?**

**A:** Amazeum camps are child drop-off programs. In order to foster a cohesive experience, Amazeum camps are for registered participants only; therefore, adult guardians and non-registered siblings or friends cannot attend.

**Q: I need to cancel my registration. How do I cancel and can I get a refund?**

**A:** Please contact the Educational Programs Manager at [abailey@amazeum.org](mailto:abailey@amazeum.org) or 479-696-9280 ext. 211. At this time we are unable to offer refunds for canceled registrations. Please plan your schedule accordingly so that you can attend your selected camp.

**Q: I'd like more information about future camps. Where can I learn more and who should I contact?**

**A:** You can learn more on our website in the 'Programs' menu by selecting 'Camps' or please contact Ashlee Bailey at [abailey@amazeum.org](mailto:abailey@amazeum.org)