

Amazeum Camps Frequently Asked Questions

Q: What ages are allowed to attend Camp at the Scott Family Amazeum?

A: The ages allowed for each camp are listed in the camp description. Generally, camps are for ages 6-11. Camp are designed for 6 year old who have completed their first year of school.

Q: What will campers do during a Camp?

A: During Camp, children will engage in a variety of unique STEAM challenges and social play experiences. Each day's activities will combine focused mental and hands-on projects with kinesthetic learning and play. The lunch break will occur in the middle of every camp day and children will have daily exploration time in the exhibit hall that will connect back to daily activities.

Q: Is there a discount for Amazeum members?

A: Yes! Amazeum members enjoy a discount on camp registration and early access to registration.

Q: How do I sign up for an Amazeum Camp?

A: You can sign up for the camp online through the Amazeum website. In the 'Camps' menu, follow the registration link to complete your registration and payment.

Q: Will I receive a confirmation of my registration?

A: Yes, the Amazeum will send you an email confirming your online registration. Please check your spam folder and inbox for the email confirmation.

Q: Do I need to sign in and out every day of camp?

A: Yes, we require that an adult must escort their camper in and out of camp each day. Only those who have been designated to sign out the camper may do so. Campers may not leave the studios until a designated adult signs them out and provides ID. Your child's safety is our top priority; therefore, Amazeum educators strictly enforce Amazeum sign-in and sign-out procedures. **Only adults identified on the registration form as authorized to pick up will be allowed to pick up your child.** Please contact the Director of Education if you need to add or change an adult name. **Adults picking up children will need to present photo identification.**

Q: How do you recommend children dress for Camp?

A: Dress for fun, physical and potentially messy play. Closed toed shoes are recommended.

Q: Should I pack a lunch for my camper to enjoy during Camp?

A: Yes! Camp participants are encouraged to bring a sack lunch, drink and/or water bottle, labeled with child's name. Camp participants may also bring a snack each day. Please bring nut-free foods due to potential allergies. The Amazeum will not provide lunch or snacks. Microwave and vending machines are not available. A refrigerator is available as needed.

Q: Who are the educators of the Camp?

A: The Amazeum education team consists of highly qualified and trained Programs Educators. These Programs Educators work closely with our Educational Programs Manager to design and facilitate experiences that are engaging, unique, developmentally appropriate and fun for the campers. An Amazeum education team member will be actively present at all times during the camp.

Q: We are early birds at our house. Is it okay if we arrive early for the camp?

A: Camp will begin promptly at the start time listed in the program description. Please arrive on time but no earlier than 10 minutes prior to the listed start time.

Q: Can I attend Camp with my child?

A: Camp is a child drop-off camp. In order to foster a cohesive experience camps are for registered participants only; therefore, adult guardians and non-registered siblings or friends cannot attend.

Q: Is it okay if we stay after the camp and play in the Amazeum?

A: Stay and play in the museum exhibit hall after camp! Campers get complimentary admission into the museum for the week of or day of their camp. Any accompanying adults or children must pay regular admission. Please check in at the admissions desk before heading into the galleries to play. Children must be accompanied by an adult 18 or over at all times.

Q: This camp day falls on a potential snow make up day for my camper's school district. Will I get a refund if my child's school is in session?

A: If your child's school is in session due to a snow make up day, you will receive a refund of your camp registration fee. Please contact the Director of Education at mporter@amazeum.org or 479-696-9280 ext. 206 if your child's school is in session.

Q: I need to cancel my registration. How do I cancel and can I get a refund?

A: Please contact the Director of Education at mporter@amazeum.org or 479-696-9280 ext. 206 to cancel your registration. At this time we are unable to offer refunds for cancelled registrations. Please plan your schedule accordingly so that you can attend your selected camp.

Q: Can I register for only part of the week, and if so, is there a discount?

A: Week long camps have each camp day structured to build upon the experiences of the previous camp day. Active participation and attendance of each camp day will ensure your child has a full camp experience. Partial registration is not available and a discount is not offered for children that cannot attend each camp day.

Q: I'd like more information about future camps and programs. Where can I learn more and who should I contact?

A: You can learn more on our website in the 'Camps' menu or please contact Ashlee Bailey, Educational Programs Manager, at <u>abailey@amazeum.org</u> or 479-696-9280 ext. 211