



## Birthday Celebration Frequently Asked Questions

### **Q: What is different about an Amazeum Birthday Celebration?**

**A:** Celebrating your birthday at the Amazeum is all about creating memorable one-of-a-kind experiences for the creative and curious kid in your life! Amazeum celebration packages include exploration experiences for the birthday child and party attendees.

### **Reservations**

### **Q: How do I make a reservation for a Birthday Celebration Experience?**

**A:** Reservations can be requested online. Once a party is requested through an [online form](#), an Amazeum member will reach out to you to confirm the details.

Additionally, you can contact Amazeum's Guest Services Coordinator, Monday through Friday from 9:00 a.m. to 5:00 p.m. by calling 479-696-9280 ext. 204, or via email at [reservations@amazeum.org](mailto:reservations@amazeum.org).

### **Q: What if I need to make changes to my reservation?**

**A:** You may make any necessary changes to your reservation by calling 479-696-9280 ext. 204, or by emailing [reservations@amazeum.org](mailto:reservations@amazeum.org).

### **Q: What if I need to cancel my reservation?**

**A:** Please submit cancellations in writing at least 14 days in advance. To cancel your reservation, contact the Guest Services Coordinator by phone or email. Please include your contact information and the date of the reservation. If you are canceling due to inclement weather, please call 479-696-9280 ext. 204.

### **Q: How far in advance may I book my child's birthday party at the Amazeum?**

**A:** You may book your celebration as far in advance as you prefer. Alongside that, all of our Birthday Celebrations must be booked at least two weeks in advance.



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### **Q: When can I book my child's Birthday Celebration Experience?**

**A:** The Everyday Amazing Birthday Celebration package may be scheduled anytime during our normal operating hours. Our Discover and Explore Birthday Celebration packages may be scheduled for any day we are open, but have designated times.

### **Q: How long is a Birthday Celebration?**

**A:** You and your guests will be given a scheduled arrival time. Please arrive 15 minutes early to allow time for check-in. You are welcome to stay and play for the remainder of the day.

## **Packages & Pricing**

### **Q: What is the price for an Amazeum Birthday Celebration?**

**A:** We offer three Amazeum Birthday Celebration Packages.

- Everyday Amazing (\$40) – Admission not included.
- Explore (\$500) – Includes 12 adults and 16 children.
- Discover (\$500) - Includes 12 adults and 16 children.

Member Pricing:

- Everyday Amazing (\$40) - Admission not included.
- Explore (\$450) - Includes 12 adults and 16 children.
- Discover (\$450) - Includes 12 adults and 16 children.

### **Q: What is included in the Everyday Amazing package?**

**A:** This package includes VIP lanyards, an exhibit challenge quest, a special gift for the birthday child, and unlimited play at the Amazeum.

Please note that with this package, **you will need to pay general admission for all attendees on the day of your celebration and a room rental can not be booked.**

### **Q: What is included in the Explore package?**

**A:** Our Explore Birthday Celebration package will include a 1.5 hour room rental with red utensils, tablecloths, and plates, 12 adults, 16 children, a special gift and shirt for the birthday child, a themed activity, and unlimited play at the Amazeum.



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### **Q: What themed activities are available for the Explore package?**

**A:** We have four themed activities available to choose from.

- Dinosaur Adventure
  - Watch the excitement in your child's eyes as they dive into a captivating world of textures and imagination. Our dinosaur sensory bin is a tactile wonderland, filled with hidden treasures waiting to be discovered. Let them dig through the sands to uncover fossils, gems, and of course, dinosaur figures. It's a hands-on experience that'll spark wonder and learning, all while they're having a blast!
- Things That Go!
  - Get ready to create and race your very own Hot Wheels tracks! Imagine the joy as your child designs twists, turns, and loops, bringing their imagination to life with every twist of the track. And that's not all—our interactive marble runs offer endless opportunities for exploration and creativity, sparking curiosity in every young mind.
- Let's Pretend
  - Unleash the little veterinarians within! Our exciting "Farm Vet" activation lets kids dive into the role of caring animal doctors. Equipped with doctor tools, they'll nurture and mend stuffed animals, just like real vets.
  - In our adorable play baby nursery, kids can embrace the role of nurturing caregivers. They'll have a blast taking care of their own play babies—feeding, changing diapers, and cradling them with love. This imaginative experience fosters responsibility and empathy, as they explore the joys of caring for little ones.
- Master Builders
  - Unleash your inner architect as we transform the party space into a world of construction magic! Hundreds of Keva Blocks are waiting for your imaginative touch. Build towering skyscrapers, intricate bridges, gravity-defying sculptures, or anything your creative mind can dream up. The possibilities are endless, and the only limit is your imagination. Construct, deconstruct, and let your creativity soar in this hands-on building extravaganza!



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- Explore the fascinating science behind magnetism and discover the hidden powers of attraction and repulsion. Engage in mesmerizing experiments that challenge your understanding of physics – can you really move a car without laying a finger on it?

### **Q: What is included in the Discover package?**

**A:** Our Discover Birthday Celebration package will include a 1.5 hour room rental with red utensils, tablecloths, and plates, 12 adults, 16 children, a special gift and shirt for the birthday child, an Amazeum-themed activity, and unlimited play at the Amazeum.

### **Q: What activities are available for the Discover package?**

**A:** We have four themed activities available to choose from.

- **Frozen Science:** Are you ready to embark on a one-of-a-kind birthday adventure that's as cool as ice? Get ready to chill out and dive into the mesmerizing realm of Frozen Science! Get hands-on with science as you and your friends experiment with frozen water balloons. Explore the fascinating world of water chemistry, witness jaw-dropping phase changes, and uncover the mysteries of density.
- **Circuit Science:** Is your child curious about the mysteries of electricity? Do they have a knack for exploration and discovery? Look no further! Dive into the mesmerizing world of circuits! Our interactive activities make learning about electricity a true adventure. Watch their eyes light up as they create their own circuits, making lights shine bright and bells ring merrily.
- **Robotics Exploration:** Get set for a birthday blast! Kids will be calling the shots, programming Dash, our awesome robot sidekick. It's not just a celebration – we're diving into the world of tech and innovation! Let's team up and get creative, designing mazes to challenge our robots. See which one conquers the twists and turns in style! This party is all about high-tech fun, perfect for both coding pros and newbies. Join us for an unforgettable birthday bash that stands out from the rest!



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- Hershey Lab Workshop: A Hershey's Lab Workshop is a private Hershey's Lab experience for your group. Workshops use Hershey's products to explore various scientific principles. Hands-on explorations give students a STEAM (science, technology, engineering, arts, and math) experience that is unique to the Amazeum.
  - The Hershey Lab is offered at specific times during the day. Our Guest Services Coordinator will help you find the best time for your group.
  - At this time there is limited capacity in the Hershey Lab. A maximum of 30 children and 5 adults are allowed in the workshop.

### **Q: What is the difference between the Explore and Discover packages?**

**A:** The Explore package will include self-led themed activities within the room, whilst the Discover package will include themed activities led by an Amazeum team member within the room or in its specified areas at a specific time.

### **Q: What times are available for a Birthday Celebration?**

**A:** On Saturdays, we host celebrations at 10:00 a.m., 12:30 p.m., 2:30 p.m., and 3:00 p.m.

On Sundays, we host celebrations at 1:00pm and 3:30pm.

Birthday Celebration times are subject to availability and dependent upon rooms.

### **Q: If my child's party guests are members, do they count towards my child's invitees?**

**A:** All participants, regardless of membership, are included in the total number of invitees.

### **Q: Can we have more than 12 adults and 16 children?**

**A:** Yes, any additional adults and children will be \$10 per person.

### **Q: When is payment due?**

**A:** Full payment is due when the reservation is made.



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### **Q: What is your refund policy?**

**A:** To receive a full refund, cancellations must be submitted at least two weeks prior to your celebration. If you choose to cancel a week prior, you may receive a half refund. Any cancellations submitted less than a week prior to your scheduled celebration will forfeit your right to receive a refund.

### **Private Room Rental**

#### **Q: Do the Birthday Celebration packages include a room rental?**

**A:** The Discover and Explore Birthday Celebration packages will include a 1.5hour room rental within one of our Learning Lofts. The Everyday Amazing package does not include a room rental.

Learning Lofts are located inside the Amazeum on the second floor. Rooms are accessible by stairs or elevator.

#### **Q: How many people can we have in the room?**

**A:** Capacity limits differ for each room. See below:

Learning Loft B Capacity - 50 people

Learning Loft A Capacity - 35 people

#### **Q: Can I reserve a room without reserving one of the packages?**

**A:** The Learning Lofts are only available as part of the Birthday Celebration packages.

#### **Q: What is included with the room rental?**

**A:** All room rentals will include tables, chairs, tablecloths, utensils, plates, and napkins.

#### **Q: Can we reserve tables and chairs outside?**

**A:** Tables and chairs in the outdoor playscape cannot be reserved for groups and are first come first served. Decorations in the outdoor playscape are not permitted. You may bring your own food, drinks, utensils, and other tableware. Please be aware of other guests who may want to use the space as well.



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**Q: Can I get into the party room early?**

**A:** Access to the room is only available during the time allotted. Setup and cleanup must be done within the reserved time slot.

**Q: Can I extend my room rental?**

**A:** Yes! A request for additional time in the room should be communicated at least two weeks in advance. Please note that additional room time cannot be guaranteed if the request is short notice or day of.

**Q: Do you have a space to store our party items before or after our room rental?**

**A:** Yes! We have an area where we can store food, drink, gifts, and other party items until it is time for you to enter the party room or until you leave the museum. Please remember that the Amazeum does not have prep or refrigeration space available for groups.

**Q: What can we bring to our room rental?**

**A:** You may bring birthday cake, snacks, and non-alcoholic beverages. These items are **not provided** by the Amazeum.

**Q: Are decorations allowed in the room?**

**A:** Most decorations are allowed with some exceptions. Oversized, excessive, or messy decorations are not permitted. Decorations that cause a disturbance to other guests, Amazeum staff, or cause damage to Amazeum property will be taken down.

Amazeum signage or art may not be removed, relocated, or covered in any location. **Blue painter's tape is the only approved adhesive** for wall decorations.